



Baldwin

LIMITED WARRANTY

Baldwin Limited Warranty

This Warranty covers your BALDWIN Piano

Model _____ Serial Number _____
and is given to the original purchaser only, as listed:

Purchaser's Name _____

Address _____

City _____ State _____ Zip _____

Date of Delivery _____

This Warranty sets forth all of the responsibilities of Baldwin Piano regarding your piano. This Warranty is the only one you will receive, and no other warranty is made to you.

The Warranty. This Warranty on your BALDWIN Piano covers defects in workmanship and materials (parts) and is extended and limited to its original owner for personal use in the home only. For commercial use, please see "Conditions and Limitations," next section. During the Warranty period, it is your obligation to request and pay for normal tuning and routine maintenance which can be performed or arranged for by your local Baldwin dealer. The Warranty begins on the date of delivery and is as follows:

Parts Warranty. Baldwin Piano will provide at no cost the materials necessary to repair or replace any defective parts for the warranty period. Any repaired or replaced parts will be warranted for the unexpired portion of this Warranty, plus the time required to make repairs, provided the piano remains in the possession of its original owner. The Parts Warranty period is 10 years from the date of purchase.

Labor Warranty. Your Baldwin dealer will provide, or arrange for, service (labor) to correct defects in workmanship and materials for a ten-year period at no cost, provided the piano remains in the possession of its original owner.

What you should do — Any problem with your BALDWIN Piano can usually be repaired locally. Promptly report any defect covered by this Warranty to your Baldwin dealer. Within a reasonable period of time (not more than 30 days), the dealer will send a representative to inspect the instrument and repair it at that time, if possible.

If a Warranty defect remains uncorrected 90 days after you first contact your Baldwin dealer, you should notify Baldwin Piano at the address below. At its discretion and without charge to you, Baldwin will either:

- A. Issue factory authorization for local repairs.
- B. Send the piano back to a Baldwin facility, repair it within 100 working days for a vertical piano or 150 working days for a grand piano, and return it to you.

- C. Replace the piano with another piano of similar style and/or value within 45 working days.

Conditions and Limitations — This Warranty covers defects in workmanship and materials as determined by Baldwin. It does not cover routine tuning or adjustments to the keyboard, action or pedals resulting from normal use or wear, or wear to the hammers or strings. It also does not cover (1) damage caused by exposure to adverse environmental conditions, such as extremes in temperature or humidity, which can result in cracks, checks or discoloration in the finish or soundboard; (2) damage caused by use of other than genuine Baldwin replacement parts or parts of similar quality and composition; (3) damage caused by a failure to provide reasonable and necessary maintenance. In no event shall Baldwin Piano be liable for any special, incidental or consequential damages.

This Warranty is applicable to the commercial use of the piano except where a defect has occurred because of the type of wear resulting from heavy commercial usage. This Warranty does not apply to (1) a piano purchased from any source other than an authorized Baldwin Dealer; (2) a piano whose serial number has been altered or removed; (3) damage resulting from improper structural modifications made by an unauthorized installer of an automatic player mechanism; (4) damage resulting from the improper installation or improper use of climate control accessories.

Implied warranties are limited to the duration of the expressed warranty. Some states do not allow limitations on how long an implied warranty lasts so the above limitation may not apply to you. Some states also do not allow the exclusion or limitation of incidental or consequential damages so the above exclusion or limitations may not apply to you. This Warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you have purchased this piano for other than a personal, family or household purpose, then the following provision is a part of this Warranty. This Warranty is the only one you will receive. Baldwin Piano makes no other warranties, expressed or implied, including but not limited to any implied warranty of MERCHANTABILITY or Fitness for a Particular Purpose, which extend beyond the description on the face hereof.

This Warranty is made by Baldwin Piano, 309 Plus Park Blvd, Nashville, TN 37217, and your local Baldwin dealer.

Dealer Name _____

Dealer Address _____

After your Baldwin dealer has completed this Warranty, keep it for your record. (BW212)